


Your bill – plain and simple.

Your bill contains not only a summary sheet listing the total costs of your energy and water consumption as well as the services and the charges. On the back you will find valuable tips on **tariff times, emergency service and moving house.**

You should always quote your personal **customer number** when contacting us about your energy bill (by phone, online form, e-mail or in writing).

| STADTWERK WINTERTHUR | | | | |
|--|-----------------------|----------------|-----------|--|
| 1 Informationen zur Verbrauchsperiode vom 07.01.2023 bis 06.04.2023 | 2 Kundennummer | 1111111 | | |
| | Vertragskonto | 2222222 | | |
| | Rechnung | 800000000 | | |
| | Rechnungsdatum | 17.04.2023 | | |
| 3 Verbrauchsstelle: 5000000, Musterstrasse 1, 8400 Winterthur, Einfamilienhaus | 11 | 12 | 13 | 14 Seite 3/5 |
| Details zur Rechnung | | | | |
| Bezeichnung | Menge | Einheit | Preis CHF | Nettobetrag CHF |
| 4 Strom | | | | |
| Energieverbrauch, Basic | | | | |
| A KlimaSilber Hochtarif | 368 | kWh | 0.1439 | 52.95 |
| KlimaSilber Niedertarif | 766 | kWh | 0.1289 | 98.74 |
| Netznutzung, Basic (2) | | | | |
| B Arbeitspreis Hochtarif | 368 | kWh | 0.1190 | 43.79 |
| Arbeitspreis Niedertarif | 766 | kWh | 0.0700 | 53.62 |
| Grundpreis | 3 | Mt | 9.80 | 29.40 |
| Abgaben an das Gemeinwesen (1) | | | | |
| Förderprogramm Energie Winterthur | 1'134 | kWh | 0.0060 | 6.80 |
| Bundesabgaben (1) | | | | |
| Netzzuschlag (u.a. für Einspeisevergütung KEV und Einmalvergütung) | 1'134 | kWh | 0.0230 | 26.08 |
| MwSt. 7.7% | 23.98 | Brutto 335.37 | | 311.39 |
| 5 Gas | | | | |
| Energieverbrauch, Basic | | | | |
| <small>Bestelltes Gasprodukt: 0 % e-Gas Gold, 100 % e-Gas Bronze</small> | | | | |
| e-Gas Bronze | 191.52 | kWh | 0.09030 | 17.29 |
| Netznutzung, Basic | | | | |
| Arbeitspreis | 191.52 | kWh | 0.02100 | 4.02 |
| Grundpreis | 3 | Mt | 9.00 | 27.00 |
| Bundesabgaben (1) | | | | |
| CO ₂ -Abgabe | 187.69 | kWh | 0.021780 | 4.09 |
| CO ₂ -Abgabe-befreit, CH Biogas | 3.83 | kWh | | |
| Mineralölsteuer und Pflichtlager | 191.52 | kWh | 0.000312 | 0.06 |
| MwSt. 7.7% | 4.04 | Brutto 56.50 | | 52.46 |
| 6 Klimafonds Stadtwerk Winterthur | | | | |
| Ihr freiwilliger Beitrag zum regionalen Klimaschutz | 1'134 | kWh | 0.0200 | 22.68 |
| MwSt. 0.0% | 0.00 | Brutto 22.68 | | 22.68 |
| 7 Wasser | | | | |
| Verbrauch Wasser | 25 | m ³ | 0.8500 | 21.25 |
| Befristete Tarifreduktion | 25 | m ³ | -0.2500 | -6.25 |
| Leistungsgebühr | 50.600 | l/min | 1.10 | 55.66 |
| MwSt. 2.5% | 1.77 | Brutto 72.43 | | 70.66 |
| 8 Abwasser (Verrechnung für Dept. Bau) | | | | |
| Mengenpreis Abwasser | 25 | m ³ | 2.2910 | 57.28 |
| MwSt. 7.7% | 4.41 | Brutto 61.69 | | 57.28 |
| 9 Abfall (Verrechnung für Dept. Bau) | | | | |
| Abfallgrundgebühr Einfamilienhaus | 3 | Mt | 10.83 | 32.50 |
| MwSt. 7.7% | 2.50 | Brutto 35.00 | | 32.50 |
| Total ohne MwSt. | | | | 546.97 |
| Total MwSt. | | | | 36.70 |
| Total inkl. MwSt. | | | | 583.67 |
| <small>(1) Berechnungsgrundlage: Energieverbrauch in kWh (2) ab 1.1.2023: inkl. Systemdienstleistungen von Swissgrid AG (0.46 Rp./kWh)</small> | | | | |
| | | | | Stadt Winterthur  |

Sample bill: no guarantee for prices.

Your bill explained Notifications and ways to pay

1 Consumption period

2 Customer number

3 Point of consumption

The property (apartment or shop) may differ from the address shown on the bill.

4 Electricity

A The **energy consumption** is charged per kilowatt hour (kWh) purchased. «Basic» is the name given to the customer group that forms the basis for the electricity rate. You can change your electricity product at any time by phone or online. You will receive your electricity at either the single or double tariff depending on the installation (high tariff or low tariff depending in the time of day).

B The **network access** covers the costs of the grid usage and the maintenance of the supply of electricity (maintenance and regulation, measuring equipment, meter readings and invoicing). The network access price consists of a fixed basic charge and a price element depending on your consumption, i.e. the demand charge. The variable price element is billed for each kWh.

C Two duties are calculated based on the individual electricity consumption:

- the **duties to the local authorities** for financing the Winterthur Energy Funding Programme;
- and the **network surcharge** which is a tool of the Federal Government to support electric power from renewable sources.

5 Natural gas

The gas consumption is charged for each kWh used. «Basic» or «Peak» is the name given to the customer group that forms the basis for the gas rate. Under the «ordered gas product» heading you will see the gas product you have opted for. The rate is calculated from individual product prices and any share of e-Gas.Gold you have ordered. You can change your gas product at any time by phone or online.

D The **taxes and duties** per kilowatt hour of gas consumption are regulated by federal law. Biogas from Switzerland is exempt from the CO₂ duty.

6 Klimafonds Stadtwerk Winterthur

If you support the Klimafonds Stadtwerk Winterthur a voluntary contribution of 2 Rappen per kilowatt-hour of electricity used will be shown here.

| | Zähler | Ablesung | Zählerstand | | Faktor | Einh. | Verbrauch |
|-------------------|-----------|------------|-------------|---------|--------|-------|-----------|
| | | | Alt | Neu | | | |
| Strom Hochtarif | 999999 | 06.04.2023 | 53'398 | 53'766 | 1.0 | kWh | 368.000 |
| Strom Niedertarif | 999999 | 06.04.2023 | 123'276 | 124'042 | 1.0 | kWh | 766.000 |
| Gas | 100000000 | 06.04.2023 | 696 | 714 | 1.000 | m3 | 18.000 |
| Umrechnung in kWh | | | | | 10.640 | kWh | 191.520 |
| Wasser | 111111111 | 06.04.2023 | 1'280 | 1'305 | 1.0 | m3 | 25 |

Klimafonds Stadtwerk Winterthur

Vielen Dank für Ihren Beitrag zum Klimafonds Stadtwerk Winterthur. Damit unterstützen Sie Projekte zum Klimaschutz (CO₂-Reduktion), zur Steigerung der Energieeffizienz sowie zur Förderung erneuerbarer Energien in Winterthur und Region.

7 Water

The consumption charge is the price per cubic metre (m³) of water used. This is billed on a quarterly basis. The service charge is calculated on the basis of the number and kind of connected consumers (e.g. sink, WC, etc.) and is charged in (l/min/yr) on a quarterly basis. The building charge is levied once a year together with the sewage charge and charged to the property owner.

8 Sewerage

The **sewage charges** consist of a basic charge and quantity price. Both are charged by Stadtwerk Winterthur on behalf of the municipal civil engineering department. The basic charge is collected annually in autumn. For further information please visit: tiefbauamt.winterthur.ch.

9 Rubbish

The **basic waste disposal charge** covers the costs of the infrastructure, the various refuse collection tours, collection points, etc. Stadtwerk Winterthur charges this amount on behalf of the municipal civil engineering department. If you have any questions on this please contact: municipal building department, "Abfalltelefon" 052 267 68 68 or abfall@win.ch.

10 Total including VAT

11 Quantity

12 Unit

13 Price in CHF

14 Net amount CHF

15 Meter

Every meter has its own unique number that is shown on the meter itself and registered with Stadtwerk Winterthur.

16 Date

The date on which the meter was read.

17 Reading

Old: previous reading.
New: new reading.

18 Factor

The factor for electricity is normally 1. In the case of natural gas the factor is issued to convert the measured volume of natural gas into kWh.

19 Consumption

The difference between the old and new readings multiplied by the factor shown in section 18 results in the effective consumption.

Stadtwerk Winterthur lets you pay your energy bill in three different ways:

- Payment on account
- E-mail invoice
- Electronic bill (E-Rechnung)

Payment on account

You will receive a bill printed on paper in the post and can then pay this within the payment period shown on the bill by a payment order at the post office or a bank. Unless you explicitly request a different method of payment you will be sent your bill in this way.

E-mail invoice

Order your energy bill to your e-mail inbox. This allows you to control the bill online, save it or forward it. You also save paper.

Electronic bill (E-Rechnung)

To pay by e-billing, you will need to log in at least once to your bank's e-banking system or through your PostFinance account. This will allow your bill to be delivered electronically and will save paper. Check the e-bill on your electronic platform (e-banking) and approve it for payment. You will find more information at e-bill.ch

Direct debit system (LSV)

Your energy bills are always paid on time if Postfinance's "Debit Direct" or the direct debit system of the Swiss banks are used. Your account is debited automatically on the day the invoice is due for payment. If you want to receive your invoice by email, you will also save paper.

You will find this explanation of your bill at stadtwerk.winterthur.ch/rechnung in the following languages:

- German
- Italian
- French
- English
- Spanish
- Portuguese
- Albanian
- Turkish
- Serbian

Any questions? We are here to help:

| Designation | Delivery | Payment |
|----------------|---|--|
| E-mail billing | Electronically by e-mail | Online banking, payment order, direct debit |
| E-billing | Electronically on the online banking portal | Direct approval on the online banking portal |
| Paper billing | Post | Direct debit, post/cashier's window, online banking, payment order |

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